# IQVideo Lecture Capture System

LCS910

——User Manual——









ĪQ



### Catalogue

System Introduction	1
1. Introduction to the use of the system	1
2. System precautions	1
3. System hardware interface description	2
Chapter 1 Local Interface	3
1. Requirements for use	3
2. Interface and function introduction	3
2.1 The main playback screen	3
2.2 The alternative playback screen	3
2.3 The main playback function keys	4
2.4 Power setting interface	4
2.5 Language setting interface	5
2.6 File management	5
2.7 Additional information setting for recorded video	6
2.8 Advanced settings	6
Chapter 2 Remote Web Interface	11
1. Login management	11
2. Recording and broadcasting management system	12
2.1 The main playback screen	12
2.2 The alternative playback screen	12
2.3 Director management	12
2.4 File management	15
2.5 Broadcasting management	16
2.6 User management	16
2.7 System management	17
2.8 Device management	19
2.9 Tracking setting	22
Chapter 3 FAQs	23



### **System Introduction**

### 1. Introduction to the use of the system

IQVideo LCS910 portable lecture capture system is embedded with Linux operating system. The video station is integrated with wifi module and remote interactive functions according to actual needs. The operating environment of the system:

In addition to directly using the built-in touch screen for local real-time directing management, the video station can also use Windows system computer for remote WEB interface directing management.

### 2. System precautions

IQVideo LCS910 is a sophisticated system equipment. In order to avoid failure or damage caused by human factors such as installation, debugging, use, etc., the following important tips are specially made, please read carefully by the relevant personnel who install and use this product:

1. Before installation and use, you must read the product manual carefully;

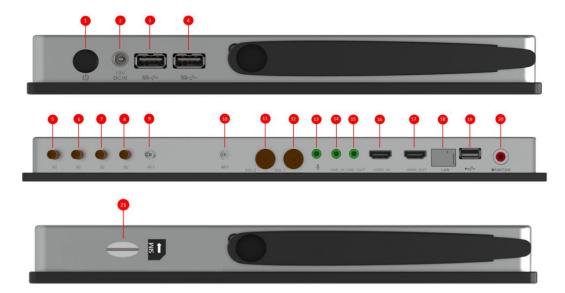
2. The input of the matching power adapter used by this product is AC100-240V; 50-60Hz; before connecting the power supply, be sure to check whether the local power supply matches it;

3. Please do not disassemble the product without authorization, the damage caused by unauthorized disassembly is not covered by the warranty;

4. When the liquid falls on the body of the product, immediately turn off the power and stop using it, and use it again after air-drying or wiping it clean;

5. Please do not use it under conditions that exceed the temperature and power specifications of this product.

### 3. System hardware interface description



### Hardware Interface Description:

- 1. Power button ----- Power switch button
- 2. DC\_19v ----- DC19V power input interface
- 3. USB interface -----USB interface\*1
- 4. USB interface -----USB interface\*1
- 5-8. Antenna ------ 5G network antenna\*4
- 9. RF2 Antenna ------ 5G RF image transmission signal transmission antenna\*1
- 10. RF1 Antenna------5G RF image transmission signal transmission antenna\*1
- 11. SDI\_2 ----- SDI signal input interface\*
- 12. SDI\_1 ----- SDI signal input interface\*
- 13. LINE\_IN1 ------ 3.5mm audio input interface
- 14. LINE\_IN2 ------ 3.5mm audio input interface
- 15. LINE\_OUT ------ 3.5mm audio output interface (interactive sound and local playback sound)
- 16. HDMI IN ----- HDMI signal input interface
- 17. HDMI OUT ------ HDMI signal output interface (movie picture)
- 18. LAN ----- Gigabit RJ45 network interface
- 19. USB ----- USB interface
- 20. MONITOR ----- monitor audio output
- 21. SIM card slot ----- Full netcom nano-SIM card (optional)

### 1. Requirements for use

Connect the HDMI-OUT1 of the video station to the monitor, and connect the mouse and keyboard to the USB on the front of the video station; (Note: The video station with a touch screen can also be operated directly on the touch screen)

# 2022.11.03 11.21.18 Remaining recording time 250.29.38 battery / durge status Image: Control of the status

### 2. Interface and function introduction

### 2.1 The main playback screen

The largest screen in the director interface is the main playback screen, which is also the live broadcast screen. The main playback screen is the video screen recorded during automatic directing. In manual mode, the main playback screen can also be switched by double-clicking the alternative playback screen (video preview small window) on the side.

### 2.2 The alternative playback screen

The five small-window video preview screens on the side of the main playback screen are the alternative playback screens. The five alternative playback screens are channel 1, channel 2, channel 3, channel 4, and channel 5. These five channels of videos can be manually switched to the main playback screen as the screen for recording and live broadcast.

### 2.3 The main playback function keys

Recording start/stop button; click this button to start recording, click again to stop recording



Recording pause/resume button; click this button to pause recording, click again to resume recording



Start/stop button of live broadcast; click this button to start live broadcast, click again to stop live broadcast



: Screen layout setting button in manual mode;

They represent single-screen, dual-screen picture-in-picture, dual-screen dual-split screen, three-screen, quad-screen, and all screens. The following will take the dual-screen dual-split screen as an example to illustrate how to set the screen:



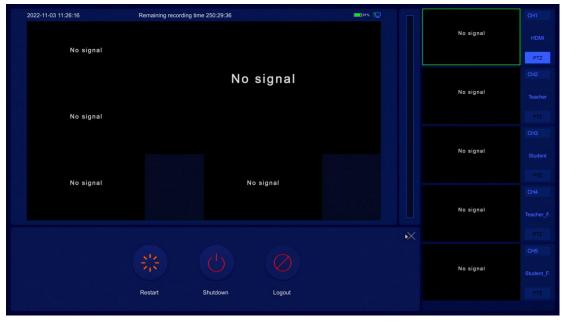
PTZ control key area of PTZ camera (only used in manual mode).

: Screen transition effect settings. (Only takes effect under one single screen

mode)

### 2.4 Power setting interface

On this interface, you can restart / shutdown / logout the video station, and logout will exit to the video station login interface.







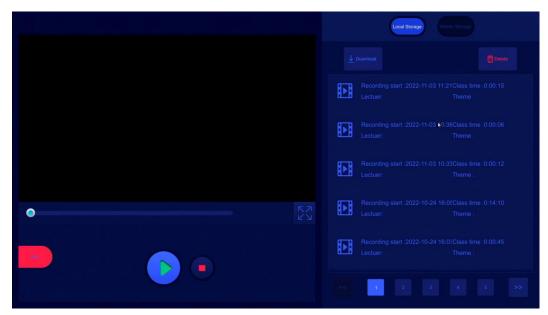
### 2.5 Language setting interface

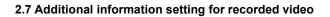
The video station system language can be configured on this interface, which supports three languages: Simplified Chinese(简体中文) / Traditional Chinese(繁體中文) / English. The language setting will take effect immediately.

Device	Language	() 简体中文	○ 繁體中文 (	ENGLISH	Lock Screen	Forever		
Record	Other	Save Film Layou	ut 📃 Auto Live streaming	Auto Recording	HDMI	HDMI Output		
Live	Enable	Order	IP	Name		Password	Auth	State
Signal								
Device	IPC Settings							
Storage								
Version								
Network								
Exit								

### 2.6 File management

On this interface, a variety of operations such as playback viewing/file deletion/USB disk copy can be performed on the recording files of the video station. File playback supports progress bar fast-forward/fast-rewind, next/previous video playback, and full-screen video playback. If the monitor supports HDMI audio output function, the sound will be output at the same time during playback, otherwise you need to connect the speaker to the LINE-OUT of the video station;





Content Info	Content Info		
	School Faculty		
	Teaching Place		
	Grade		
Title Trailer	Teacher		
Title Logo	Торіс		
	Description		
			ок

You can add extra information to the video, such as intro and end credits, subtitle logo, etc.

### 2.8 Advanced settings

### 1) Record management

In this interface, you can modify parameters such as whether to record, file name, encoding method, etc. for the main playback channel and all alternative playback channels. After modification, click "**OK**" to complete the setting.

Record		Film	HDMI Teache	er Student	Teacher_F.	Student_F.	Other	Rec-Info.	
Record	Record								
Live	Name	film							
Signal	Bitrate	4096Kbps							
	Format	MP4							
Device	Frame Rate	25fps							
Storage	Codec	H264							
Version	Resolution	1920*1080							
Network									
Exit									ок



### 2) Automatic segment recording and maximum single recording duration setting

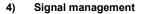
Note: If the maximum duration of the file is set to be longer than 6 hours, the recorded file will be forced to use the TS format

Record			Film	HDMI	Teacher	Student	Teacher_F.	Student_F.	Other	Rec-Info.	
Record	Segment Rec.										
Live	Maximum REC. time	4 hours									
Signal											
Device											
Storage											
Version											
Network											
Exit											ок

### 3) Live broadcast parameter settings

In this interface the user can set the live broadcast parameters of the main playback channel and all alternative playback channels, including live broadcast mode (rtmp, rtsp or rtmp\_push), whether to enable live broadcast, whether to enable audio, live broadcast format, bit rate, resolution and other parameters;

Live			HDMI	Teacher	Student	Teacher_F.	Student_F.
Record	Live		Audio			RTSP Live Strea	saming
Live	Format	RTMP					
Signal	Bitrate	2048Kbps					
Device	Frame Rate	25fps		×			
Storage	Resolution	1920*1080					
Version	Server						
	Name	live_film					
Network		rtmp://192.168.2.	7:1935/live/live_film	n			
Exit							ок



In this interface the user can set the access mode of the signal source screen of all alternative playback channels. The signal source mode supports SDI dual-stream PTZ camera, RTSP, IPC and other camera types. When using the corresponding signal source, you need to open the corresponding mode first.

ĪÛ

Signal			Teacher	Student	Teacher_F.	Student_F.		
Record	RTSP							
	IPC							
Live	USB Camera							
Signal	Signal State NO							
Device	Signal Resolution 0*0@0							
Storage								
Version	Signal Type HDMI							
	Protocol PTZ Control	Visca		Туре	UDP			
Network		127.0.0.2		Port	5858			
Exit								ок

### 5) Device management

### • Others:

Save film layout: Save the set director layout;

Auto live streaming: After setting, the video station will automatically start live broadcast when it is powered on;

Auto recording: After setting, the video station will automatically start recording when it is powered on;

- HDMI:Check to enable HDMI-OUT director movie screen, otherwise there will be no screen output (default enabled)
- IPC settings: After checking to enable, the video station will automatically search for the IPC signal source in the local area network. After using the IPC account and password authentication, it can be used as the signal source screen to access the video station.

Device	Language	() 简体中文	○ 繁體中文	ENGLISH	Lock Screen	Forever		
Record	Other	Save Film Layou	t 📃 Auto Live streamin	g 🗌 Auto Recording	НДМІ	HDMI Output		
Live	Enable	Order	IP	Name		Password	Auth	State
Signal								
► Device	IPC Settings							
Storage								
Version								
Network								
Exit								

ĪQ

### 6) Storage management

Storage	Record Strategy	Delete Priority	Stop Priority				
Record Live	Upload to FTP	uplaodPath Enable Uploa	ad By Username		User Name	Password	ок
Signal Device	Remote Path	Enable UNC Not Start			User Name	Password	
Storage	Disk Management	State Good	Capacity 448.95G	Used 6.63G	Free 440.32G		
Network		S.M.A.R.T	Partition&Format				

### **Record strategy:**

Delete priority: when the hard disk is full, delete the file with the earliest date and repeat the recording;

Stop priority: when the hard disk is full, stop recording;

Disk management: display the basic information of the hard disk or format the hard disk;

### 7) Version information

This interface can display the basic information of the system, including system software version, IP address, MAC address and other information.

Version	Version Check		
Record			
Record	Model	K3120N5-D15	
Live	System Version	4.5.C	
Signal	Server Version	v8.1.153-alpha-31dv200	
Device	AEC Version		
Storage			
Version <b>k</b>	Tracker Version		
Network	Player Version	v2.0.0	
		192.168.2.7	
	MAC	38-3a-21-00-45-87	

ĪQ

### 8) Network management

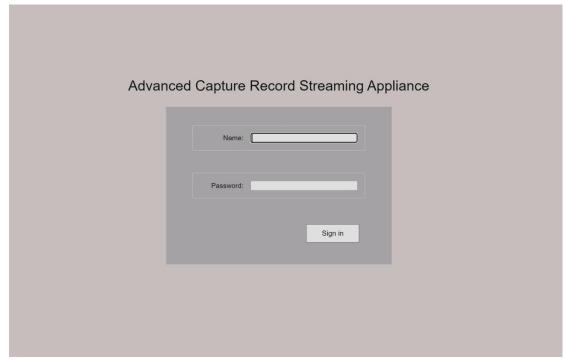
Network	Type 💿 Mobile Dat	a 🔿 Wi-Fi	Test
Record			
	Automatic access t	o IP address	
Live	IP Addr.	192.168.2.7	
Signal	Default Gateway	192.168.2.1	
Device	Subnet Mask	255.255.255.0	
Storage	DNS	114.114.114.114	
Version		Set	
Network			
Exit			

Wired networks: use the video station's RJ45 network port to network; Wi-Fi: Use an external USB wireless network card to connect to the Internet;

### **Chapter 2 Remote Web Interface**

### 1. Login management

The system is compatible with login management through Microsoft Edge, Google, Firefox, 360 browser, etc., enter the IP address of the recording video station (default 192.168.1.55) in the browser, and enter the following page (username and password are both admin)



After entering the username and password, click "Sign in" to enter the WEB management interface.

The video station will directly enter the interface of the recording and broadcasting management system.





### 2. Recording and broadcasting management system



### 2.1 The main playback screen

The largest screen in the director interface is the main playback screen, which is also the live broadcast screen. The main playback screen is the video screen recorded during automatic directing. In manual mode, the main playback screen can also be switched by double-clicking the alternative playback screen (video preview small window) below.

### 2.2 The alternative playback screen

The five small-window video preview screens below the main playback screen are the alternative playback screens. The five alternative playback screens are channel 1, channel 2, channel 3, channel 4, and channel 5. These five channels of videos can be manually switched to the main screen. As the screen for recording and live broadcasting, click the alternate channel setting button to set the access mode corresponding to the source screen of the alternate channel. The signal source mode supports dual-stream PTZ cameras, SDI, IPC, RTSP and other types. When using the corresponding signal source, you need to open the corresponding mode first.

### 2.3 Director management

1) Hard disk information display

Disk Free: 446.88 GB / 446.95 GB Duration: 254:13:26

### 2) Recording course information display



### 3) Volume setting



- 1. Turn on HDMI1 sound: turn on OUT1 sound;
- 2. Turn on HDMI2 sound: turn on OUT2 sound (requires local video playback);
- 3. Monitor mixed-in interactive sound: whether the interactive remote sound is output from the monitor
- 4. HDMI1 (2nd screen) mixed with interactive sound: whether the interactive remote sound is output from OUT1

5. Live recording mixed with interactive sound: whether the interactive remote sound is input into the recording/live broadcast

### 4) The main playback function key



The functions of the buttons shown above are the restart / shutdown / logout of the video station.

Record Start Pause Stop

The functions of the buttons shown above are recording start / pause / stop respectively; recording parameter setting buttons



Program Cł	nannel										
	Name:	film		Format:	MP4		-	Codec:	H264	~	
	Bitrate:	4096Kbr	os 🗸	Frame Rate:	30fp	3	~	Resolution:	1920*1080	~	
	Enable:										
hannel 1						Channel 2					
Name:	computer		Bitrate:	4096Kbps	~	Name:	teacher		Bitrate:	4096Kbps	~
Format:	MP4	~	Frame Rate:	30fps	~	Format:	MP4	~	Frame Rate:	30fps	~
Codec:	H264	~	Resolution:	1920*1080	~	Codec:	H264	~	Resolution:	1920*1080	~
Enable:						Enable:					
hannel 3						Channel 4					
Name:	student		Bitrate:	4096Kbps	~	Name:	teacher	_full	Bitrate:	4096Kbps	~
Format:	MP4	~	Frame Rate:	30fps	~	Format:	MP4	~	Frame Rate:	30fps	~
Codec:	H264	~	Resolution:	1920*1080	~	Codec:	H264	~	Resolution:	1920*1080	~
Enable:						Enable:					
			OK					Cano	el		

ĪÛ

The functions of the buttons shown above are the start / stop of the live broadcast; the button for setting the parameters of the live broadcast

### Live format description:

RTMP----Other devices or platforms pull the live stream of the recording video station

otop 🙀

Pull stream address:

rtmp://192.168.110.5:1935/live\_film (need to be turned on manually)

Program Channel 1				
Name: live_filr	m Protocol: RTMP	~	URL: 192.168.110.5	Port: 1935
Bitrate: 2048	Kbps 🗸 Frame Rate: 30fps	~	Resolution: 1920*1080 ~	Enable: 🗹

RTMP\_Push----The recording video station pushes streams to other live servers

Example: The push stream address of the server is

rtmp://10.139.10.20/live/1869436=7ed01c04aa15f9872a72ba&txTime=6328315B

URL : 10.139.10.20

Name: live/1869436=7ed01c04aa15f9872a72ba&txTime=6328315B

Program Channel 1 3 1 Name: live_film Protocol: RTMP	V URL:	<b>2</b> 192.168.110.5	Port: 1935	
Bitrate: 2048Kbps V Frame Rate: 30fps	Resolution:		Enable:	
rtmp://192.168.110.5:1935/live/"Name"			RTSP Live	Audio Streaming
Program Channel 2				
Name: live_film2 Protocol: RTMP	VRL:	192.168.110.5	Port: 1935	
Bitrate: 1024Kbps 🗸 Frame Rate: 30fps	✓ Resolution:	640*360 ~	Enable:	
rtmp://192.168.110.5:1935/live/"Name"				🛃 Audio
<b>4</b> ОК		Can	cel	

The functions of the buttons shown above are to open /close subtitles; open /close the station logo; subtitle

and station logo setting buttons



Logo

The button function shown above is the screen transition effect, with eleven screen transition effects and can set the speed of the transition

Layout				] 📎	¢
	1+2	1+3	1+N		

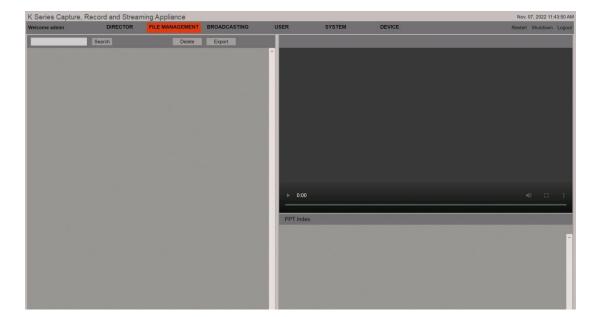
The button functions shown above are for multi-screen layout and multi-screen background settings



The button function in the picture above is the PTZ control area of the PTZ camera

### 2.4 File management

This page can manage recording files, including playback, deletion, export, etc.

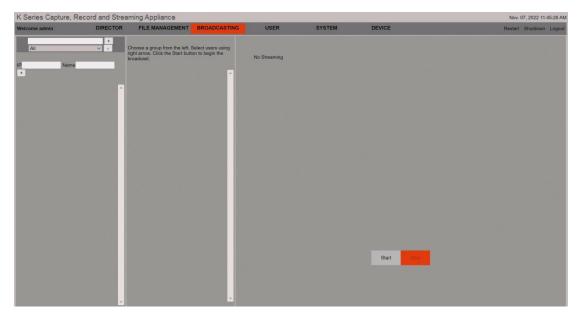


ĪÛ

### 2.5 Broadcasting management

A Windows computer is needed for the live broadcast settings.

and the supporting broadcast plug-in should be installed already(the plug-in can be downloaded on the video station). When the live broadcast starts, the screen will automatically pop up on the client.



### 2.6 User management

Different users can be added on this interface to log in to the recording and broadcasting management system. Users can be classified with different authorities, including administrator, ordinary user, and guest.

lcome admin	DIRECTOR	FILE MANAGEMEN		USER	SYSTEM	DEVICE		Restart Shutdown Logo
	Manage	Dev User						
	Add a	User					Set Default User	
	No.	Name	Туре	Online Status	Online Details	C	peration	
	1	admin	Administrator	Online	View	Logoff Mo	dify P/W Del. a User	
							100 C	
							*	

ĪQ

### 2.7 System management

### 1) Version information

Display video station model, version information, IP address, physical address, authorization information, etc.

Version Information	Contract and a first first start the start start starts		
	Model:	K3120N5-D15	
	System Version:	4.5.C	
	Server Version:	v8.1.153-alpha-31dv200	
	Manufacturing Date:	2022-10-26	
	AEC Version:		
	Tracker Version:		
	Player Version:	v2.0.0	
	IP Address:	192.168.110.5	
	MAC Address:	38-3a-21-00-45-49	
	UUID:	010123d4a28088dd05ee	
	License:	rec:1 live:1 meet:0,0,1 track:0 res:4	

### 2) Software upgrade management

The server version of the video station can be upgraded.

Server Update: Choose File No file chosen	Upload	Update	
System Update: Choose File No file chosen	Upload	Update	
AEC Update: Choose File No file chosen	Upload	Update	
License Update: Choose File No file chosen	Upload	Update	
Update Steps:			
(1) Select File to upload by clicking "Choose File" button.			
(2) Click "Upload" Button.			
(3) When upload is complete, press the "Update" button.			
(4) When pop-up appears with "Update is complete" the update is successful.			



### 3) Version check

Click to check the current server version of the video station.

N/ Charles	
Version Check	

### 4) Log management

When the video station is abnormal, you can analyze the cause of the problem through the recorded log file.

		Clear Vie	W
Log Level: None	~	Clear Vie	w
	Log Level: None	Log Level: None V	Log Level: None V Clear Vie

### 5) Software download management

For browsers such as IE, you can download and install the playback plug-in when you need a plug-in; when the broadcast plug-in is used for the broadcast live function, it can be installed on the Windows client.

Playback Plug-in : klWebPlayer_setup.exe	Download	
Broadcast receiver: setup_broadcast.exe	Download	
Notes: When playback plug-in is installed, please close the browser.		

### 6) Configuration files management

You can download and export the debugged video station configuration file for import and use when restoring the configuration later.

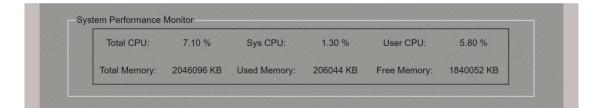
	Export
Choose File No file chosen	Import
Note: 1.The name must be conf-xxx.tar.gz 2.Restart after Imported	

### 7) Performance monitoring capabilities

Oth

After clicking OPEN to open, you can see the usage information of the video station's CPU/memory in real time. When the video station's system operation response is slow, you can first check whether the host's CPU/memory information is saturated.

	Performance Monitoring Capabilities	open	
Note:			



ĪQ

### 2.8 Device management

### 1) Disk management

You can view the health information and remaining capacity of the disk; you can format the disk.

Status	Capacity	Used	Free
Good	446.95GB	0.07GB	446.88GB
		S.M.A.R.T	Partition and Format

### 2) Time setting

It is used to synchronize the local time between the video station and the PC. When the video station is not powered on for a long time, the video station time may be inaccurate. At this time, you can click the "Syn" button, and the video station time will be synchronized with the computer's local time.

	2022 11 07 11:52:57	OK	Syn	
--	---------------------	----	-----	--

### 3) NTP setting

After setting the NTP server, it is used to synchronize the time between the video station and the network; the video station needs to be connected to the external network and set the correct NTP server.



### 4) Time zone settings

It can be used to set the time zone of the video station according to the usage environment of the video station.

Time Zone Settings		
	(GMT+08:00) Beijing, Chongqing, Hong Kong, Urumqi 🛛 🗸	

### 5) IP address setting

It is used to set the network parameters of the video station. After the network configuration, the video station needs to be restarted to take effect.

ĪQ

dress Setting	192 168	. 110	. 5		OK		Advance	ŀd	
	DHCP: 🗸	3							
	IP:	192		168		110	·	5	
	Mask:	255	·	255	·	255	·	0	
	Gateway:	192		168	·	110	·	1	
	DNS:	192	·	168	·	110	·	1	
	OK					Са	ncel	]	

### 6) IPC setting

After opening, search for available IPCs in the local area network, and use the IPC's username/password to verify that it can be used as a video source input.

🗹 Er	nable				Refresh More
	IP	User	Password	Auth	Status
1					
2					
3					
4					

### 7) HDMI output settings

Check to enable the output of HDMI-OUT1, if unchecked, OUT1 has no output.

	the second se
Enable HDMI Output	Advanced



### 8) Live port settings

Live Port Settings				
	RTMP: 1935	HLS: 8080	Set	

### 9) Audio bit rate

Set the audio bit rate of the recording file, the video station provides six kinds of audio recording bit rate configurable, the default is 192Kbps.

Audio Bitate		
	192 V Kbps	

### 10) Keyboard settings

The external guide keyboard used for the video station to connect to a third party is limited to the third-party keyboard that has been docked. For details, please consult the manufacturer's technical personnel.

None V Keyboard Type	/dev/ttyAMA3 ~ (va)	Device Type	Set	
	None V Keyboard Type	None V Keyboard Type /dev/ttyAMA3 V (val)	None V Keyboard Type //dev/ttyAMA3 V (valid) Device Type	None V Keyboard Type /dev/ttyAMA3 V (velic) Device Type Set

### 11) Save the director layout setting

When enabled, the video station can save the currently set director layout.

Other					
	Save Film Layout	Auto Live Streaming after reboot	Auto Recording after reboot	R3C ~ 4K Camera	

### 12) Automatic live/record at boot

When enabled, the video station will automatically start live broadcasting or recording.

Other	
	Save Film Layout Auto Live Streaming after reboot Auto Recording after reboot R3C V 4K Camera

### 13) 4K camera type

When using the SDI cable to transmit dual-stream camera images, you need to configure the camera type first. Currently, the video station only supports docked cameras. For details, please consult the manufacturer's technical personnel. Other Save Film Layout Auto Live Streaming after reboot Auto Recording after reboot R3C ¥4K Camera

ĪQ

### 2.9 Tracking setting

On this page, you can set the video station tracking function. For details, please refer to the tracking and debugging documentation.

CAMERA CONTROL	AUTO SWITCHING	CH.1 DETECTION	CH.2 AREA	CH.3 AREA		CH.4 AREA
Channel Settings						
Channel	2	<ul> <li>Enable</li> </ul>	Priority	6	~	
Channel	6	✓ Enable	Priority	4	$\sim$	
Channel	3	✓ Enable	Priority	3	$\sim$	
Channel	1 .	✓ Enable	Priority	2	$\sim$	
Interactiv	e	Enable	Priority	1	$\sim$	
Channel	7	✓ Enable	Priority	5	~	
Auto Switching Setting						
Ch.2		Ch.6 🗸		Ch.3 🗸		
Minimum Time(ms)		inimum Time(ms) 2000			000	Minimum Tir
Time Prior		me Prior	<ul> <li>Time</li> </ul>			Time Prior
Enable Transition		nable Transition		e Transition	~	Enable Tran
Transition Time(ms)	2000 Tr	ansition Time(ms) 20	00 Trans	ition Time(ms)	2000	Transition Ti
Transition Pattern		ansition Pattern Defau		ition Pattern Ch.		Transition P
Preselect Transition	Time 🗸 Pi	reselect Transition Time	Prese	lect Transition Time		Preselect Tr
Enable Default	• Ei	nable Default	Enabl	e Default	•	Enable Defa
•						•
Detect Settings						
Ch.2 -> Ch.6	•	SingleCh.2 -> Ch.4		SingleCh.3 ->	Ch.5	
MultiCh.2 -> Ch.	4 🗸	MultiCh.3 -> Ch.5				
MovingCh.2 -> 0	Ch.4 🔲	MovingCh.3 -> Ch.5				
Layout Settings						
Dual Picture Typ	e PnP V					
PiP Size	1 ~					
PiP Position	Right-Top ~					



### **Chapter 3 FAQs**

### 1. Press the power button of the video station and cannot turn it on

a. Confirm that the power supply of the video station or the supporting power adapter is working normallyb. After connecting to the power supply, confirm that the video station would self-check and there will be a beep sound

c. The power button of the video station needs to be pressed for about 2 seconds to turn on

### 2. The video station's local director interface has no output

- a. Confirm the HDMI-OUT2 port connected to the output of the video station
- b. Confirm that the HDMI cable is functioning properly

### 3. The video station's WEB interface cannot be opened

a. Confirm that the wired network of the computer is in the same network segment as the video station

b. Click Start - Run - enter cmd (OK), enter ping 192.168.1.55, and confirm that the IP addresses of the computer and the video station can be pinged successfully

c. Confirm that the video station is turned on (if the power button light is blue, it is on)

### 4. The video station's HDMI-OUT1 movie screen has no output

a. Confirm that the OUT1 output is turned on on the local interface; Settings - Advanced Settings - Device Management - HDMI - Turn on HDMI output

b. Confirm that the OUT1 output is turned on on the web; log in to the web-Device Management-whether to turn on the HDMI second screen output

### 5. The video station's green 3.5 audio port no input

This audio output port will output sound only in the following situation: When the video is played back on the local interface

## 6. The screen of the recording and broadcasting video station channel cannot be displayed normally

a. The camera needs to set the IP address on the same network segment as the recording video station

b. The camera can also set the IP address of the fixed network segment (192.167.32.xx)

### 7. Computer channel has no picture

a. Whether the HDMI signal of the computer is correctly connected to the HDMI IN input port of the video station b. Whether the picture is displayed normally when the HDMI signal of the computer is connected to the input of other monitors

c. Use a 1 meter HDMI cable to connect to the HDMI IN input port of the recording and broadcasting video station to check whether the channel can produce a picture, and use the elimination method to confirm the problem

### 8. The recording video station has no sound input



a. Check whether the connection between the sound input source and the recording video station is connected

b. Whether the Mic wiring sequence is correct, and whether the wireless microphone receiver is turned on

### 9. The video station's web page displays abnormally

a. Do not use IE browser, please use mainstream browsers such as Google, Edge, Firefox, 360 Express, etc.

b. First try to clear the browser's cache or use Ctrl+F5 to force the page to refresh

- IQ Board Australia
- 6 Lakewood Blvd, Carrum Downs Victoria, 3201 AUSTRALIA
- 📞 1300 472 627 (1300 IQBOARD)
- www.iqboard.com.au
- enquiries@iqboard.com.au